

# POWRMATIC

## Quality Policy

**Powrmatic is one of Europe's leading manufacturers of industrial & commercial HVAC solutions and is committed to delivering high quality products and services that meet or exceed customer expectations**

**To fulfil these commitments, Powrmatic operates a Quality Management System (QMS) which meets the requirements of ISO9001:2015**

### **We are committed to:**

- Ensuring that all Powrmatic products are designed and manufactured with integrity and to the highest standards
- Ensuring compliance with all applicable standards and approvals
- Providing the highest levels of service and support to our customers
- Ensuring that customer feedback is sought, acknowledged and embraced in all aspects of the business
- Reviewing this policy and the effectiveness of the quality management system on a regular basis
- Ensuring all our employees understand the impacts of their roles on the quality management system
- Continuously improving the performance of the quality management system

**Signed:** *Pat Ward*  
Pat Ward  
Group Operations Director

**Date:** March 2025

**This policy is available to interested parties. For further information please visit: [www.powrmatic.co.uk](http://www.powrmatic.co.uk)**