



Quality Policy

Powrmatic is one of Europe's leading manufacturers of industrial & commercial heating and ventilation equipment and is committed to delivering high quality products and services that meet or exceed customer expectations

To fulfil these commitments, Powrmatic operates a Quality Management System (QMS) which meets the requirements of ISO9001:2015

We are committed to:

- Ensuring that all Powrmatic products are designed and manufactured with integrity and to the highest standards
- Ensuring compliance with all applicable standards and approvals
- Providing the highest levels of service and support to our customers
- Ensuring that customer feedback is sought, acknowledged and embraced in all aspects of the business
- Reviewing this policy and the effectiveness of the quality management system on a regular basis
- Ensuring all our employees understand the impacts of their roles on the quality management system
- Continuously improving the performance of the quality management system

Signed: *Stuart Parris*
 Stuart Parris
 Managing Director

Date: August 2018

**This policy is available to the public. For further information please visit:
www.powrmatic.co.uk**